

Prescription First Fill form

Prescription first fill instructions

1. Participating Optum pharmacies include Walgreens, CVS, Walmart, Kroger, Target, Costco, Sam's Club, Brookshire, HEB and Tom Thumb. To locate other participating pharmacies, visit texasmutual.com/hcn/hcn.shtm or cypresscare.com.
2. Complete the form and take to the pharmacy along with your prescription from the provider.
3. This form allows you to fill your initial prescription(s) with a maximum cost of \$500 per covered prescription and a maximum 7 day supply.
4. If you have questions, please call us at **1-888-220-2805**, available 24 hours a day, seven days a week.

Pharmacy Help Desk:

1-888-220-2805

Bin #: Pharmacy to call for BIN Group number: TEXASMUTUALFF

Member ID:

Last 4 digits of SSN + date of injury;
no spaces (i.e., 9999050206)

Member name:

Injured worker's first and last name

Employer name:

Date of Injury:

Please note: This form is only valid within 10 days of the injury date. Once your claim has been reviewed, you will be sent a new card in the mail. If you do not receive a pharmacy card, please call us at **1-888-220-2805**.

Issuance of this letter or dispensing of a prescription does not constitute acceptance of your claim.



Policyholder information

Texas Mutual mobile app

Texas Mutual has launched a health care network directory app to make finding a network provider easier than ever. Employers, injured workers, physicians and agents can download the app for free on their Apple and Android devices.

Download the app here or search for Texas Mutual in the Google Play or Apple app store.



This mobile app makes it possible to find care for workers at any time, whether in the office or at a job site. The app also offers informational, easy-to-access videos about the claims process that employers can use for training purposes or in the event of an injury.

The app allows you to:

- Locate an urgent care facility or treating doctor
- Find a specialist
- View your prescription card and locate pharmacies
- See injured worker articles and resources
- Access employer resources, such as helpful videos